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How to Keep and Gain the Trust of Parents in the Nursery

Investing in Parents

Ephesians 4:32 – *And be kind to one another, tenderhearted*

1 John 4:7 - *Beloved, let us love one another, for love is of God; and everyone who loves is born of God and knows God.*

Practical ways to invest in our parents:

- Books or devotionals
- Coffee gift cards
- Ask parents how you can pray for them

1. Nursery Parent Meeting

Proverbs 10:9 - *He who walks with integrity walks securely*

2. Parent Observation

1 Timothy 1:5 - *Now the purpose of the commandment is love from a pure heart, from a good conscience, and from sincere faith*

We have two different ways that parents can observe:

- a. 10 minutes**
- b. The Whole Service**

3. Screened Volunteers

The process for our Children's Ministry leaders are:

1. Application
2. Online Orientation Videos
3. Fingerprints & Background Check
4. Reference check with 3 references
5. Meeting with a pastor
6. Meeting with Children's Ministry Director
7. Meeting with Area Director

2 Thessalonians 3:3 - *But the Lord is faithful, who will establish you and guard you from the evil one.*

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4. Consistent Teachers

John 13:34-35 - *A new commandment I give to you, that you love one another; as I have loved you, that you also love one another. By this all will know that you are My disciples, if you have love for one another.*

5. Crying Policy

Luke 6:31 - *And just as you want men to do to you, you also do to them likewise.*

1 John 4:19 - *We love Him because He first loved us.*

Crying policy is around 10 minutes and then the coordinator or director will text the parents

We do our best to console each child before calling a parent. Some of the ways are:

- Giving a snack
- Buggies

6. Check-In & Check-Out Procedures

Parents must have a claim check in order to pick up their kids. If the claim check becomes lost, then the parent will verify their names using their ID and compare it to the information in our check-in system.